



Hembal Privacy Policy U.S.

Effective July 23rd, 2023

This Privacy Policy describes the information that we collect about you on the website from which you linked ("**Site**"); how we use that information; how we protect it; and the choices you may make with respect to it. Except as specifically provided below in the *Additional State Disclosures* Section, this Privacy Policy does not apply to any other information collected by Hembal by or through any other means, such as information collected offline. When we refer to ourselves as "**we**" or "**Hembal**," we mean Hembal Labs Inc. and all of its subsidiary companies. Our Site may contain links to third party websites/content/services that are not owned or controlled by Hembal. Hembal is not responsible for how these properties operate or treat your personal data so we recommend that you read the privacy policies and terms associated with these third party properties carefully.

California Residents: This Privacy Policy describes how we collect, use, disclose, sell, share, and retain your personal information. For additional information relating to your rights and our processing of your personal information collected both online and offline, please navigate to the *Additional State Disclosures* Section below.

Our Privacy Policy is organized in the following sections.

DATA WE COLLECT AND USE

We collect information about you directly from you, automatically through your use of our Site, and from Third Parties.



Information We Collect Directly From You. We collect personal data you choose to provide, e.g., through registrations, applications and surveys, and in connection with your inquiries and purchases. For example, you may choose to provide your name, contact information, health, insurance and/or financial information in connection with a promotion or a patient assistance or support program. Healthcare providers may choose to provide information relating to their specialties and professional affiliations.

Information We Collect Automatically. We and our third party business partners automatically collect information when you use our Site, such as your browser type and operating system, web pages you view, links you click, your IP address, the length of time you visit our Site, and the referring URL, or webpage that led you to our Site. Our third party business partners, may use these technologies to collect information about your online activities. See also, the Section below on *Cookies and Other Tools*.

Information We Collect From Other Sources. From time to time, we may use or augment the personal data we have about you with information obtained from other sources, such as public databases, social media platforms and other third parties. For example, we may use such third party information to confirm contact or financial information, to verify licensure of healthcare professionals or to better understand your interests by associating demographic information with the information you have provided.

If you submit any personal data relating to other people to us, you represent that you have the authority to do so and to permit us to use the information in accordance with this Privacy Policy.

HOW WE USE PERSONAL DATA

We may use your personal data in the following ways for our business purposes:

To Serve You

We use your personal data to:

- Operate our business;
- Deliver our products and services;
- Process, complete and fulfill your requested transactions;
- Provide customer service and respond to requests or inquiries;
- Communicate with you;
- Tailor our marketing programs and campaigns; and
- Provide you with newsletters, articles, alerts, announcements, invitations, and other information about products, brands, health topics and disease states.



To Connect You with Third Parties

We may provide functionality on the Site that will allow you to forward and share certain content with a friend or colleague. If you choose to use Hembal sharing functionality to refer someone to our content, products or services, we will use your data and that of the individual you are sharing with to send the content or link you request.

In addition, we may offer access to third party sharing functionality, such as third party social media widgets/tools/buttons. If you use that functionality, your use is subject to the third party's privacy policy and terms. As with all links to non-Hembal websites/content/services, we recommend that you read the privacy policies and terms associated with third party properties carefully.

To Validate Your Ability to Access/Use Certain Products, Services and Information

Some products, services and information we offer may only be suitable for/accessible to individuals meeting certain eligibility or other criteria. In such cases, we may verify that you meet such criteria. For example, certain information relating to our products is only intended for and accessible to licensed healthcare professionals and we may use information we collect directly from you and from outside sources to validate your licensure and eligibility to view such information.

In Accordance with Special Program Terms

On occasion, Hembal may offer special programs, activities, events or promotions via the Site ("**Special Programs**") that have specific terms, privacy notices and/or consent forms that explain how any personal data you provide will be processed in connection with the Special Program. We strongly suggest you review the terms applicable to the Special Program before participating.

To Improve Products and Services and Protect Patients and Consumers

We use the information you provide for data analysis, to better understand how our products and services impact you and those you care for, to track and respond to concerns, for fraud prevention and to further develop and improve our products and services. In addition, we use the information you provide to comply with our regulatory monitoring and reporting obligations including those related to adverse events, product complaints and patient safety.

In Aggregated or De-identified Form

We may aggregate and/or de-identify data about visitors to our Site and use it for any purpose, including product and service development and improvement activities. To the extent we deidentify any data originally based on personal information, we will maintain and use such data only in deidentified form and will not attempt to reidentify the data.



HOW WE DISCLOSE YOUR PERSONAL DATA

Hembal may disclose your personal data for our business purposes as follows:

Within Our Family of Companies

Hembal Labs Inc. and its subsidiary companies may disclose your personal data amongst and between each other for the purposes set forth in this Privacy Policy.

In Connection with Business Transfers

If we sell or transfer a business unit (such as a subsidiary) or an asset (such as a website) to another company (including in connection with any bankruptcy or similar proceedings), we will disclose your personal data to such company and will require such company to use and protect your personal data consistent with this Privacy Policy. We may also disclose your personal data to companies that were formerly wholly or partly included in the Hembal family of companies to whom we provide services during a transition period following separation.

With Providers

We may retain other companies and individuals to perform services on our behalf and we may collaborate with other companies and individuals with respect to particular products or services (collectively, “**Providers**”). These third parties may be provided with access to personal data needed to perform their functions, but they may not use such data other than on our behalf or subject to contracts that protect the confidentiality of the data. Examples of Providers include credit card processing companies, customer service and support providers, email and SMS vendors, data analytics firms, web hosting and development companies and fulfillment companies. Providers also include our co-promote partners for products that we jointly develop and/or market with other companies. Some Providers may collect personal data on our behalf on our Site.

To Comply with Law/Protect

We reserve the right to disclose your personal data as required by law, when we believe disclosure is necessary or appropriate to comply with a regulatory requirement, judicial proceeding, court order, government request, or legal process served on us, or to protect the safety, rights, or property of our customers, the public, Hembal or others.

In the Aggregate/De-identified

Hembal may also disclose aggregate or de-identified data that is not personally identifiable to third parties for any purpose permitted under applicable law.



Additional State Disclosures

You may have certain rights regarding our processing of your personal data under applicable local state law, including, for example, if you are a consumer in California or Virginia. If our processing of your personal data is governed by such laws, the following provisions apply to our processing of your personal data, whether collected online or offline. These provisions supplement the other sections of the Privacy Policy.

We do not “sell” or “share” for cross-contextual behavioral advertising (as those terms are defined under applicable local law) the categories of personal data described below. We do not use or disclose sensitive personal data for purposes other than permitted under applicable local law.

CATEGORIES OF PERSONAL DATA THAT WE COLLECT AND DISCLOSE

As may be required under applicable local law, the chart below provides the categories of personal data that we: (1) collect and have collected in the preceding 12 months; and (2) disclose for a business purpose and have disclosed for a business purpose in the preceding 12 months. For more information about how we disclose your personal data, refer to the *How We Disclose Your Personal Data* Section above.

CATEGORIES OF PERSONAL DATA WE COLLECT AND DISCLOSE	DISCLOSED TO WHICH CATEGORIES OF THIRD PARTIES
<p>A. NAME, CONTACT INFORMATION AND IDENTIFIERS: Identifiers such as a real name, alias, postal address, unique personal identifier, online identifier, Internet Protocol address, email address, account name, user name, social security number, tax ID, driver’s license number, passport number, or other similar identifiers.</p>	<p>Hembal Labs Inc.’s subsidiary companies;service providers</p>
<p>B. CUSTOMER AND OTHER RECORDS: Paper and electronic customer records containing personal data, such as name, signature, physical characteristics or description, address, telephone number, driver’s license or state identification card number, insurance policy number, education, employment, employment history, bank account</p>	<p>Hembal Labs Inc.’s subsidiary companies;service providers</p>



CATEGORIES OF PERSONAL DATA WE COLLECT AND DISCLOSE	DISCLOSED TO WHICH CATEGORIES OF THIRD PARTIES
<p>number, credit card number, debit card number, or any other financial information, medical information, or health insurance information</p>	
<p>C. PROTECTED CLASSIFICATIONS: Characteristics of protected classifications under applicable state or federal law such as race, color, sex, gender, age, national origin, disability, and citizenship status.</p>	<p>Hembal Lab Inc.'s subsidiary companies;service providers</p>
<p>D. PURCHASE HISTORY AND TENDENCIES: Commercial information, including records of products or services considered, purchased or owned.</p>	<p>Hembal Lab Inc.'s subsidiary companies;service providers</p>
<p>E. BIOMETRIC INFORMATION: Physiological, biological or behavioral characteristics that can be used alone or in combination with each other to establish individual identity, including DNA, fingerprint, diagnostic or lab results, imagery of the face from which an identifier template can be extracted, and sleep, health, or exercise data that contain identifying information.</p>	<p>Hembal Lab Inc.'s subsidiary companies;service providers</p>
<p>F. USAGE DATA: Internet or other electronic network activity information, including, but not limited to, browsing history, search history, and information regarding a resident's interaction with an internet website, application, or advertisement.</p>	<p>Hembal Lab Inc.'s subsidiary companies;service providers</p>



CATEGORIES OF PERSONAL DATA WE COLLECT AND DISCLOSE	DISCLOSED TO WHICH CATEGORIES OF THIRD PARTIES
G. GEOLOCATION DATA: Precise geographic location information about a particular individual or device.	Hembal Lab Inc.'s subsidiary companies;service providers
H. AUDIO/VISUAL: Audio, electronic, or visual recordings, or similar information.	Hembal Lab Inc.'s subsidiary companies;service providers
I. EMPLOYMENT HISTORY: Professional or employment-related information.	Hembal Lab Inc.'s subsidiary companies;service providers
J. EDUCATION INFORMATION: Information that is not publicly available personally identifiable information as defined in the federal Family Educational Rights and Privacy Act (20 U.S.C. section 1232g, 34 C.F.R. Part 99).	Hembal Lab Inc.'s subsidiary companies;service providers
K. SENSITIVE INFORMATION: as defined under applicable local law, such as certain characteristics of protected classifications, precise geolocation, account login credential and passwords, health information, and financial information.	Hembal Lab Inc.'s subsidiary companies;service providers
L. PROFILES AND INFERENCES: Inferences drawn from any of the information identified above to create a profile about a resident reflecting the resident's preferences, characteristics, psychological trends, predispositions, behavior, attitudes, intelligence, abilities, and aptitudes.	Hembal Lab Inc.'s subsidiary companies;service providers

As described in the *Data We Collect And Use* Section above, we collect this personal data from you and from other categories of sources: public databases; social media platforms; and other third parties, when they share the information with us. For example, we may use such third party information to



confirm contact or financial information, to verify licensure of healthcare professionals, or to better understand your interests by associating demographic information with the information you have provided.

Also as described above in the *How We Use Personal Data* Section, we may use this personal data to serve you; to connect you with third parties; to validate your ability to access and/or use certain products, services and information; to provide and improve products and services; to protect patients and consumers; in accordance with special program terms; to operate, manage, and maintain our business; to respond to your inquiries and fulfill your requests; to send administrative information to you; to send you certain marketing communications; to personalize certain experiences; and to facilitate social sharing or messages services when available. We may also use your personal data for our business purposes and objectives, including, data analysis; audits; developing new products; improving existing products; identifying usage trends; determining the effectiveness of promotional campaigns; preventing fraud; and expanding our business activities. Additionally, we may use this personal data to comply with applicable law, legal process, respond to requests from public and government authorities, and to protect our rights, operations, and enforce our terms of service.

As described in the *Retention Period* Section below, we may retain your personal data for as long as needed or permitted in light of the purpose(s) for which it was obtained and as outlined in this Privacy Policy, depending on the length of our relationship with you, whether there is a legal obligation to which we are subject; or whether retention is advisable in light of our legal position.

INDIVIDUAL RIGHTS

Subject to certain exceptions and depending on where you live, you may have the right to make the following requests, at no charge:

- **Copy:** You may request, up to twice every 12 months, a copy of the specific pieces of personal data that we have collected, used or disclosed about you in the prior 12 months and to have this delivered, free of charge, either (a) by mail or (b) electronically in a portable and, to the extent technically feasible, readily useable format that allows you to transmit this information to another entity without hindrance.
- **Correct:** You may request correction of your personal data that we have collected about you if it is inaccurate or incomplete.
- **Delete:** You may request deletion of your personal data that we have collected about you.
- **Know:** You may request that we provide you certain information about how we have handled your personal data, including the:
 - categories of personal data collected;
 - categories of sources of personal data;
 - business and/or commercial purposes for collecting your personal data;
 - categories of third parties/with whom we have disclosed or shared your personal data;and



- categories of personal data that we have disclosed or shared with a third party for a business purpose.

You have the right to be free from unlawful discrimination for exercising your rights under applicable state law.

Submitting Requests. You may submit requests to delete, correct, access a copy and/or know personal data we have collected about you by emailing us at support@hembal.com. You will be asked to provide certain personal information when submitting your request including your relationship with Hembal, first and last name, email address, telephone number and postal address in order for us to determine if your information is in our systems.

We will further verify and respond to your request consistent with applicable law, taking into account the type and sensitivity of the personal information subject to the request. We may need to request additional personal information from you, such as your date of birth or government identifier, in order to protect against fraudulent or spoofed requests. If you want to make a request as an authorized agent on behalf of an individual under applicable local law, you may use the submission methods noted above. As part of our verification process, we may request that you provide us with proof that you have been authorized by the individual on whose behalf you are making the request under applicable local law, which may include signed permission provided by such individual.

Appeals. You may have a right to appeal a decision we make relating to requests to exercise your rights under applicable local law.

Please contact us according to the *Contact Us* Section below, if you have any questions regarding this Section.

COOKIES AND OTHER TOOLS

Hembal and its Providers collect information about you by using cookies, tracking pixels and other technologies (collectively, “**Tools**”). We use this information to better understand, customize and improve user experience with our websites, services and offerings as well as to manage our advertising. For example, we use web analytics services that leverage these Tools to help us to understand how visitors engage with and navigate our Site, e.g., how and when pages in a site are visited and by how many visitors. We are also able to offer our visitors a more customized, relevant experience on our sites using these Tools by delivering content and functionality based on your preferences and interests. If we have collected your personal data, e.g., through a registration or a request for certain materials, we may associate this personal data with information gathered through the Tools. This allows us to offer increased personalization and functionality on the Site.



Your web browser can be set to allow you to control whether you will accept cookies, reject cookies, or to notify you each time a cookie is sent to your browser. If your browser is set to reject cookies, websites that are cookie-enabled will not recognize you when you return to the website, and some website functionality may be lost. The Help section of your browser may tell you how to prevent your browser from accepting cookies. To find out more about cookies, visit www.aboutcookies.org.

Certain information is collected by most browsers or automatically through your device, such as your Media Access Control (MAC) address, computer type (Windows or Macintosh), screen resolution, operating system name and version, device manufacturer and model, language and Internet browser type and version. We use this information to ensure that the services function properly.

Your IP address is a number that is automatically assigned to the computer that you are using by your Internet Service Provider. An IP address may be identified and logged automatically in our server log files whenever a user accesses the Site, along with the time of the visit and the pages visited. Collecting IP addresses is standard practice and is done automatically by many websites, applications and other services. We use IP addresses for purposes such as calculating usage levels, diagnosing server problems and administering the Site. We may also derive your approximate location from your IP address.

We may use Google Analytics, which uses cookies and similar technologies to collect and analyze information about use of the Site and report on activities and trends. This service may also collect information regarding the use of other websites, apps and online resources. You can learn about Google's practices by going to www.google.com/policies/privacy/partners/, and opt-out of them by downloading the Google Analytics opt-out browser add-on, available at <https://tools.google.com/dlpage/gaoptout>.

We may use Flash Local Shared Objects ("**Flash LSOs**") and other technologies to, among other things, collect and store information about your use of the Site. If you do not want Flash LSOs stored on your computer, you can adjust the settings of your Flash player to block Flash LSO storage using the tools contained in the [Website Storage Settings Panel](#). You can also control Flash LSOs by going to the [Global Storage Settings Panel](#) and following the instructions (which may include instructions that explain, for example, how to delete existing Flash LSOs (referred to as "information" on the Macromedia site), how to prevent Flash LSOs from being placed on your computer without your being asked, and (for Flash Player 8 and later) how to block Flash LSOs that are not being delivered by the operator of the page you are on at the time). Please note that setting the Flash Player to restrict or limit acceptance of Flash LSOs may reduce or impede the functionality of some Flash applications, including those used in connection with the Site.]

SECURITY POLICIES

We use technical, administrative and procedural measures designed to safeguard your personal data from unauthorized access or use. No such measure is ever 100% effective though, so we do not guarantee that your personal data will be secure from theft, loss, or unauthorized access or use, and



we make no representation as to the reasonableness, efficacy, or appropriateness of the measures we use to safeguard such data.

YOUR PRIVACY CHOICES AND UPDATES

You may update your personal data and your preferences. Different programs and services may offer different phone numbers, links or preference managers that allow you to inform us of your updates and choices, including opting out of particular communications. These contact options are typically available on our Sites or in the emails or texts we send, but you may always contact our Privacy Officer for assistance at Privacy.Officer@Hembal.com if you have any difficulty finding these tools or otherwise updating your data or preferences. Please remember that limited communications may be necessary in order to complete your transaction or for you to participate in a particular program or service.

RETENTION PERIOD

We will retain your personal data for as long as needed or permitted in light of the purpose(s) for which it was obtained and as outlined in this Privacy Policy. The criteria used to determine our retention periods include: (i) the length of time we have an ongoing relationship with you and provide the Site to you; (ii) whether there is a legal obligation to which we are subject; or (iii) whether retention is advisable in light of our legal position (such as in regard to the enforcement of the Site Terms of Use, applicable statutes of limitations, litigation or regulatory investigations).

CROSS BORDER TRANSFERS

The Site is controlled and operated by us from the United States and is not intended to subject us to the laws or jurisdiction of any state, country or territory other than that of the United States. Any information you provide to Hembal through use of the Site may be stored and processed, transferred between and accessed from the United States and other countries which may not guarantee the same level of protection of personal data as the one in which you reside. However, Hembal will handle your personal data in accordance with this Privacy Policy regardless of where your personal data is stored/accessed.

CHILDREN'S PRIVACY

The Site is not directed to individuals under the age of thirteen (13), and we do not knowingly collect personal data from children under the age of 13.

CONTACT US

The company responsible for collection, use and disclosure of your personal data under this Privacy Policy is Hembal Labs Inc.



If you would like to exercise any individual rights, please contact us by accessing our webform at www.Hembal.com/individualrights, or by contacting us at [800-414-4741](tel:800-414-4741) (toll free). We will respond to your request consistent with applicable law.

If you have questions about this Privacy Policy, please contact us by emailing the Privacy Officer, or write to the following address:

Hembal Labs
Privacy Officer
1221 College Park Drive
Suite 116, Dover, DE
19904

UPDATES TO OUR PRIVACY POLICY

From time to time, we may update this Privacy Policy. Any changes will be effective when we post the revised Privacy Policy. This Privacy Policy was last updated as of the effective date listed above. If the Privacy Policy changes in a way that significantly affects how we handle personal data, we will not use the personal data we previously gathered in the manner described in the new policy without providing notice and/or obtaining your consent, as appropriate. Minor changes to the policy may occur that will not significantly affect our use of personal data without notice or consent. We encourage you to periodically review this page for the latest information on our privacy practices.